



DOCKSIDE SERVICE, INC.

419-734-5951

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5530 E. HARBOR RD., MARBLEHEAD, OH 43440

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NAME, STREET, CITY/ST, ZIP, HOME, FAX, WORK, CELL, EMAIL, KEYS IN IGNITION, BATTERY IN BOAT, WINTER COVER OFF & HATCHES CLEAR, LENGTH/BEAM, MAKE/MODEL, YEAR, ENGINE, OH REG, COLOR, NAME, MARINA, DOCK #, CIRCLE: DROP OFF / STORED @..., CIRCLE: NONE / CRADLE / JACKS / TRAILER & TYPE..., CONDO UNIT, COMBO #, PAYMENT DUE IN FULL... BEFORE WINTERIZATION SERVICES RENDERED, CASH / CHECK / VISA / MASTERCARD / DISCOVER, CARD #, EXP. DATE, V-CODE (LAST 3 DIGITS ON BACK), C.C. STATEMENT MAILED TO ABOVE ADDRESS ?? YES OR NO, IF DIFFERENT..., DATE PAYMENT RECEIVED: PAYMENT #

SERVICE... THE FOLLOWING... ON / / 2009
DELIVER TO HOIST-ABSENT OWNER X \$ 40 =
HOIST (ONLY @ W.H.M.) X \$ 3 =
PRESSURE WASH (ONLY @ W.H.M.) X \$ 2 =
HAULING FEE QUOTE =

SPECIALS... ARE LESS THAN LAST YEAR !!
SPECIAL: INBOARD (GAS ONLY) X \$ 200 =
SPECIAL: ALPHA X \$ 305 =
SPECIAL: BRAVO I, III X \$ 325 =
SPECIAL: BRAVO II, TR/TRS X \$ 330 =
SPECIAL: OMC COBRA X \$ 330 =
SPECIAL: VOLVO SP, DP, STRINGER X \$ 280 =
SPECIAL: VOLVO SX & DPS X \$ 325 =
SPECIAL: VOLVO SYNTHETIC I/B X \$ 250 =
SPECIAL: VOLVO SYNTHETIC I/O X \$ 350 =

STABILIZER (PER 100 GAL) X \$ 10 =
ENGINE OIL CHANGE (GAS ONLY) X \$ 95 =
ENGINE WINTERIZATION X \$ 115 =
DIESEL ENGINE (+ANTIFREEZE) X \$ 115 =
JET SKI ENGINE X \$ 75 =
O/B OIL & LUBE CHANGE (+MATL'S) X \$ 50 =
O/B WINTERIZATION (+MATL'S) X \$ 50 =
GENERATOR X \$ 75 =
ALPHA DRIVE FLUID CHANGE X \$ 70 =
BRAVO 1 & 3 FLUID CHANGE X \$ 90 =
BRAVO 2 DRIVE FLUID CHANGE X \$ 100 =
OMC DRIVE FLUID CHANGE X \$ 100 =
VOLVO DRIVE FLUID CHANGE X \$ 95 =
PULL & GREASE DRIVE/CK ALIGN. X \$ 70 =
WINTERIZE HEAD X \$ 40 =
COLD WATER SYSTEM X \$ 45 =
HOT & COLD SYSTEM X \$ 65 =
AIR CONDITIONER (PER UNIT) X \$ 70 =
BAIT WELL PUMP X \$ 20 =
WASH DOWN PUMP X \$ 20 =
SHOWER SUMP PUMP X \$ 20 =
ICE MAKER X \$ 20 =
WASHER/DRYER X \$ 100 =
OTHER X =
OUTSIDE STORAGE (PER FT) X \$ 10 =
INSIDE STORAGE (PER SQ FT) X \$ 3.00 =
INSIDE ON TRAILER (PER SQ FT) X \$ 2.75 =
INSIDE—JET SKI (PER UNIT) X \$ 200 =
INSIDE—DINGHY (UNDER 13 FT) X \$ 200 =

I HEREBY AUTHORIZE WITH SIGNATURE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIALS. I UNDERSTAND ALL PARTS REMAIN THE PROPERTY OF M.D.S. UNTIL PAID IN FULL. YOU AND YOUR EMPLOYEES MAY OPERATE THE UNIT HEREIN DESCRIBED ON ANY WATERWAYS OR ELSEWHERE FOR PURPOSES OF TESTING, INSPECTION, OR DELIVERY AT MY RISK. AN EXPRESS MECHANICS LIEN IS ACKNOWLEDGED ON ABOVE UNIT TO SECURE THE AMOUNT OF REPAIRS THERETO. IT IS ALSO UNDERSTOOD THAT M.D.S. WILL NOT BE HELD RESPONSIBLE FOR LOSS OR DAMAGE TO THE UNIT (OR ARTICLES LEFT IN OR WITH THE UNIT) IN CASE OF FIRE, THEFT, ACCIDENT, INCLEMENT WEATHER CONDITIONS OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE RESERVE THE RIGHT TO INVESTIGATE & REPAIR AS NECESSARY BEFORE ANOTHER COMPANY OR INDIVIDUAL IF PROBLEMS ARISE AND WE RESERVE THE RIGHT TO HAVE ALL CASES HEARD IN OTTAWA CO. I AGREE TO PAY ALL COSTS, INCLUDING COURT COSTS & REASONABLE ATTORNEY FEE IF AN ATTORNEY IS EMPLOYED TO COLLECT THIS DEBT. ONE HOUR MINIMUM FOR ANY SERVICE CALL, OR ESTIMATE, ALTHOUGH ESTIMATE CHARGES WILL BE CREDITED BACK TO THAT JOB—IF ESTIMATE IS APPROVED IN IT'S INTERIORITY. ESTIMATES ARE GUARANTEED FOR 30 DAYS FROM DATE, AND CAN BE QUOTED WITHOUT SALES TAX, AND MAY INCREASE NO MORE THAN 10% OR \$25 (WHICHEVER IS GREATER) WITHOUT WRITTEN OR VERBAL APPROVAL. I AGREE TO PROVIDE A GUARANTY OF PAYMENT SO THAT WORK CAN BEGIN AND COMPLETED, BY DOWN PAYMENT OR WITH CREDIT CARD APPROVAL (W/ HARD COPY ON RECORD). I AGREE TO PAY IN-FULL ON COMPLETION, I AGREE TO PAY AN ADDITIONAL 24% ANNUAL FINANCE CHARGE AND STATEMENT FEES (\$10 MO. MIN.) ON OPEN BALANCES AFTER 30 DAYS. STORAGE CHARGES BEGIN AFTER 30 DAYS, NON-PAYMENT OF ACCOUNT AFTER 30 DAYS, WILL RESULT IN A DEFAULT STORAGE RATE OF \$10.00 A DAY. ALL STORAGE MUST BE PRE-PAID AND SIGNED CONTRACT TO AVOID THE DEFAULT RATE. I AGREE TO ALL CONDITIONS & TERMS OF CONTRACT & AGREE TO PAY IMMEDIATELY UPON BILLING OF SERVICES. ALL PAYMENTS DUE IN FULL UPON SERVICES RENDERED, AND BEFORE BOAT IS LAUNCHED, OR RELEASED WITH THE EXCEPTION OF WINTERIZATION AND STORAGE CONTRACT WHICH PAYMENT IS DUE IN FULL BEFORE SERVICES ARE RENDERED. REQUESTING WORK OVER THE PHONE OR FAX AND PROVIDING A CREDIT CARD NUMBER IS APPROVAL FOR THIS AGREEMENT.

SHRINK WRAP... BACK TO 2007 PRICING!!
SHRINK-WRAP 19' - 30' (PER FT) X \$ 12 =
SHRINK-WRAP 31' - 33' (PER FT) X \$ 14 =
SHRINK-WRAP 34' - 36' (PER FT) X \$ 16 =
SHRINK-WRAP 37' - & UP... X QUOTE =
ZIPPER DOOR \$ 35 =
DISASSEMBLE CANVAS STRUCTURE \$ 80 =
ADDITIONAL SUPPORTS =
*M. D. S. NOT RESPONSIBLE FOR ANY OR ALL WEATHER ELEMENTS

DATE: / /
WINTER DISCOUNTED PROJECTS... SAVE YOU TIME & MONEY !
RECONDITION PROP REPLACE BELLOWS
REPAINT OUTDRIVE REBUILD CARB
REPAIR SKEG BARRIER COAT BOTTOM
RESEAL DRIVE SANDBLAST & REPAINT BOT-
REPLACE IMPELLER NEED A FIBERGLASS QUOTE?

OTHER NOTES...
... SUBTOTAL
* IF PAID IN FULL (BY CHECK OR CASH) BY OCT 11TH BEFORE SERVICE @ M.D.S OFFICE W/ SIGNED CONTRACT - 3% OFF
... NEW SUBTOTAL
... 6.5% TAX
TOTAL \$

MIKE'S DOCKSIDE SERVICE WINTER CONTRACT INFORMATION 2009

SIGNATURE: WE MUST HAVE A SIGNED CONTRACT! FAX IT . . . MAIL IT . . . STOP BY!!

PAYMENT: FULL PAYMENT IS DUE BEFORE SERVICES RENDERED FOR ALL CONTRACTS. IF PAID WITH CREDIT CARD, IT MUST BE PHYSICALLY SWIPED & SIGNED AT MIKE'S DOCKSIDE @ 5530 E. HARBOR RD, MARBLEHEAD. STOP BY!! WE WOULD LOVE TO SEE YOU, WE ALWAYS HAVE COFFEE ON! IF CONTRACT IS NOT PAID BEFORE SERVICES RENDERED, CONTACT PRICES WILL NOT APPLY AND RETAIL PRICES WILL BE CHARGED.

KEYS TO YOUR TECH'S HEART? ALWAYS KEEP YOUR MECHANIC HAPPY! THERE WILL BE A \$100.00 CHARGE IF KEYS CAN NOT BE FOUND. THE BEST PLACE FOR THE KEY IS IN THE IGNITION, THAT IS WHERE WE NEED THEM!

BATTERIES: THERE WILL BE A \$100.00 CHARGE PER ENGINE IF BATTERY IS REMOVED FROM BOAT BEFORE WINTERIZING. WE WILL INSTALL A BATTERY FOR COMPLETION OF SERVICES, AND REMOVE WHEN COMPETED.

MISCELLANEOUS CHARGES: THERE WILL BE A \$ 100.00 MINIMUM CHARGE—IF THE BOAT HAS STARTING OR OPERATION PROBLEMS, OR IF WE CAN NOT TAKE THE VESSEL TO THE HOIST (AT WEST HARBOR ONLY) OR IF A SYSTEM IS NOT OPERATIONAL TO PROVIDE THE SERVICE YOU HAVE REQUESTED, WE WILL DO OUR BEST TO REPAIR THE PROBLEM IN A TIMELY FASHION. ADDITIONAL CHARGES MAYBE INCURRED IF TRAVEL TIME EXCEEDS NORM, CIRCUMSTANCES INTERFERE WITH TECH'S SCHEDULE, OR WINTERIZATION ON OWNER'S PROPERTY, IF HATCHES ARE COVERED & INACCESSIBLE, OR DOLPHINS ON DRIVE (IF ASKED TO REMOVE DRIVE), AND IF LARGE CANVAS ENCLOSURES ARE NOT TAKEN DOWN.

INITIALS: IF YOU CHOOSE NOT TO HAVE M.D.S. WINTERIZE A SYSTEM ON YOUR BOAT, WE NEED YOUR INITIALS ON THE TOTALS COLUMN TO VERIFY THAT YOU HAVE OR WILL WINTERIZE THAT SYSTEM. WE WILL WINTERIZE IT IF WATER IS FOUND IN A SYSTEM & WE WILL BILL YOU ACCORDINGLY. REMEMBER, YOU HAVE HIRED US TO PROTECT YOUR BOAT!

VOID OF GUARANTEE: MAYBE VOIDED IF DATE OF WINTERIZATION IS TO LATE IN COLD SEASON. SEND CONTRACT IN AS SOON AS POSSIBLE. THERE ARE NO GUARANTEES AFTER NOV. 1ST. ONLY ITEMS M.D.S. WINTERIZES & COMMISSIONS WILL BE FULLY GUARANTEED. GUARANTEE WILL BE VOIDED ON ANY SYSTEM THAT DOES NOT OPERATE CORRECTLY DURING WINTERIZATION SERVICE.

SPECIAL—INBOARD . . . INCLUDES ALL LABOR & MATERIALS FOR ENGINE WINTERIZATION, FUEL STABILIZER & OIL CHANGE. (ALSO DESCRIBES VOLVO SYNTHETIC I/B—BUT WITH SYNTHETIC ENGINE OIL INCLUDED)

SPECIAL—MERC. #1& ALPHA I/O . . . ENGINE WINTERIZATION, FUEL STABILIZER, ENGINE OIL CHANGE, STERN DRIVE FLUID CHANGE, PULLING DRIVE TO GREASE & CHECK ALIGNMENT.

SPECIAL—BRAVO I, II, III I/O (TR/TRS) . . . ENGINE WINTERIZATION, FUEL STABILIZER, ENGINE OIL CHANGE, STERN DRIVE FLUID CHANGE, PULLING DRIVE TO GREASE & CHECK ALIGNMENT.

SPECIAL—VOLVO SP & DP I/O (OMC STRINGER) . . . ENGINE WINTERIZATION, FUEL STABILIZER, ENGINE OIL CHANGE, STERN DRIVE FLUID CHANGE.

SPECIAL—VOLVO SX & DPS I/O . . . ENGINE WINTERIZATION, FUEL STABILIZER, ENGINE OIL CHANGE, PULLING PROP TO CHANGE FLUID, PULLING DRIVE TO GREASE & CHECK ALIGNMENT. (ALSO DESCRIBES VOLVO SYNTHETIC I/O—BUT WITH SYNTHETIC ENGINE OIL INCLUDED)

SPECIAL—OMC COBRA I/O . . . ENGINE WINTERIZATION, FUEL STABILIZER, ENGINE OIL CHANGE, STERN DRIVE FLUID CHANGE, PULLING DRIVE TO GREASE & CHECK ALIGNMENT.

STORAGE—PERIOD: THE DURATION OF INSIDE STORAGE IS FROM NOVEMBER TO APRIL 1ST. BUILDINGS WILL OPEN IN APRIL OR WHEN WEATHER PERMITS, AND BOATS WILL BE MOVED OUTSIDE. NO OTHER STORAGE COST WILL BE INCURRED IF LAUNCHED BY THE WEDNESDAY BEFORE MEMORIAL DAY WEEKEND.

STORAGE—ACCESS: NO SLEEPING, CLEANING, SANDING & PAINTING OR WORKING ON SAID VESSEL WHILE IN STORAGE. USE OF THE ONBOARD ELECTRICAL SYSTEMS AND ANY ELECTRICAL HEATER ARE PROHIBITED.

STORAGE—WITHOUT CONTRACT: ALL BOATS MUST BE LAUNCHED BY THE WEDNESDAY BEFORE MEMORIAL DAY WEEKEND. THE STORAGE RATE WILL DEFAULT TO \$10 A DAY. ALL STORAGE MUST BE PREPAID FOR THE SEASON, AND HAVE A SIGNED WINTERIZATION CONTRACT TO AVOID THE DEFAULT RATE.

STORAGE—LAUNCHING: IN THE SPRING YOUR BOAT WILL BE ABLE TO BE LAUNCHED IN THE INVERSE ORDER OF WHICH IT WAS STORED. AT THE DISCRETION OF M.D.S., OWNER MAYBE RESPONSIBLE FOR ANY ADDITIONAL COST OF MOVING BOATS TO MAKE YOUR BOAT ACCESSIBLE FOR EARLIER THAN NORMAL LAUNCH.

WRAP—SCHEDULE: OUR GOAL TO WRAP YOUR BOAT THE FOLLOWING DAY AFTER WINTERIZATION, IF WEATHER IS PERMITTING. REMEMBER, THE LATER YOUR BOAT IS AVAILABLE TO WRAP, THE CHANCES OF GOOD WEATHER DECREASE & WITH THE NUMBER OF BOATS AVAILABLE TO WRAP INCREASE, THE LENGTH OF TIME TO WRAP WILL INCREASE.

WRAP—CANVAS REMOVAL: WE CANNOT REMOVE ANY CANVAS FROM THE BOAT DURING SHRINKWRAP. IF YOU NEED YOUR CANVAS PLEASE MAKE OTHER ARRANGEMENTS.

WRAP—GUARANTEE: M.D.S. WILL NOT BE RESPONSIBLE FOR INCLEMENT WEATHER CONDITIONS. IF WINDS ARE ABOVE 45MPH AND YOUR WRAP IS DAMAGED, WE WILL REPAIR YOUR WRAP AS SOON AS WEATHER PERMITS FOR AN ADDITIONAL CHARGE. M.D.S. WILL NOT BE RESPONSIBLE FOR OBJECTS ON RADAR ARCHS, ANTENNAS, OR ACCESSORIES; CUSTOMER MUST REMOVE IF THERE IS A CONCERN THAT DAMAGE MAY OCCUR WHEN THE WRAP STRUCTURE MOVES WITH THE WINTER WINDS.

WRAP—ADDITIONAL STRUCTURE: THERE MAYBE ADDITIONAL COSTS FOR FRAMEWORK FOR UNUSUAL CIRCUMSTANCES (WE WILL STORE THE FRAMEWORK FOR THE FOLLOWING YEAR, IF WE ARE NOTIFIED @ NO CHARGE TO YOU.)

WRAP—ADDITIONAL CANVAS STRUCTURE & ANTENNAS: DISASSEMBLING OF CANVAS ENCLOSURE WILL BE AN EXTRA CHARGE OF \$80. PLEASE, HAVE YOUR ANTENNAS DOWN, MOORING COVER ON OR YOUR BRIDGE COVER ON AND ADDITIONAL STRUCTURE DOWN BEFORE THE SHRINK WRAP CREW BEGINS TO WRAP YOUR VESSEL. WE ARE NOT RESPONSIBLE FOR DAMAGED ANTENNA'S RADAR, PA SPEAKERS, ANCHOR LIGHTS, ECT; BE CAREFUL WHEN PULLING WRAP OFF IN SPRING, THESE ITEMS COULD BE DAMAGED IF SHRINK WRAP IS NOT PROPERLY REMOVED.

WINTER WORK—PAYMENT TERMS: ALL SERVICE WORK PERFORMED DURING WINTER WILL BE DUE UPON SERVICES RENDERED. ALTHOUGH, SOME FINAL TESTING WILL BE HELD OFF UNTIL SPRING BEFORE PICK UP VESSEL. DOWN PAYMENTS—1/2 DOWN PAYMENTS NECESSARY FOR ANY WORK ORDER, OR CREDIT CARD PRE-AUTHORIZATION. INSURANCE CLAIMS WILL REQUIRE DEDUCTIBLE DOWN. 24% ANNUAL FINANCE CHARGES WILL APPLY ON ALL OPEN BALANCES AFTER 30 DAYS (\$10 MIN. HANDLING FEE). NO BOAT WILL BE RELEASED OR LAUNCHED BEFORE SERVICES, REPAIRS, DOCKAGE @ WEST HARBOR MARINA & FINANCE CHARGES ARE PAID IN FULL. ALSO, A \$10.00 A DAY STORAGE CHARGE WILL BE INCURRED OVER 30 DAYS.

LAUNCH: IF WINTERIZED AND STORED WITH M.D.S. THERE WILL BE NO CHARGE FOR TRAVEL TO THE HOIST & NO HOIST FEES IN THE SPRING. REMEMBER, WE WOULD APPRECIATE A WEEK NOTICE BEFORE LAUNCH. WE ARE NOT ABLE TO HAUL BOATS AFTER 3 PM ON FRIDAY, WEEKENDS & EXTENDED HOLIDAY WEEKENDS DUE TO NEW O.D.O.T. REGULATIONS. WE WILL NOT LAUNCH BOATS IN THE SPRING AFTER 1:00 PM ON SATURDAYS & NO LAUNCHING ON SUNDAYS.

HULL PLUGS: M.D.S. WILL ONLY INSTALL PLUGS IF WE PULL YOUR BOAT AND LAUNCH IT FOR THE SEASON. IF WE PULL YOUR PLUG—WE WILL TAPE YOUR HULL PLUG TO YOUR TRANSOM AFTER WINTERIZATION.

SPRING FEES: IN THE SPRING ANY SERVICE . . . SUCH AS OWNER NOT PRESENT AT WEST HARBOR FOR LAUNCH & MOVING BOAT TO A DOCK AT W.H.M., NO LINES AVAILABLE OR KEYS NOT IN IGNITION—THERE WILL BE ADDITIONAL CHARGE. THERE WILL BE ADDITIONAL SERVICES IN THE SPRING SUCH AS REMOVING WRAP, PRESENCE OF TECH FOR PRE-LAUNCH OR MECHANICAL SERVICES UPON YOUR REQUEST.

BREACH OF CONTRACT: UPON BREACH OF ANY TERMS, WE RESERVE THE RIGHT THAT MAY RESULT IN 48 HOUR NOTICE GIVEN PERSONALLY OR IN WRITING TO REMOVE YOUR BOAT FROM OUR PREMISES, WITHOUT REFUND.

WINTER HOURS: STARTING . . . NOV 1ST . . . MON.— FRI. 9AM. TO 4 PM. THANK YOU AND HAVE A GREAT WINTER SEASON!